



Live-In Care Services

Independent and family-run live-in care services for Surrey and South West London



A message from our Founder

"Care homes have improved a lot since I was a care worker but just as I did then, I still feel that people are happier and better at home. It always saddened me to see how the people I was looking after seemed to shrink in a care home environment when I had seen them flourishing in their own four walls just a short time before."

"With Clarendon it was my vision that we would treat each person with dignity and respect and that we would do our best to fit around their needs, hobbies, and routines. I wanted to help wherever we could and be honest and up front when we couldn't."

"I also wanted to create a place where carers could feel like part of something bigger and would be given the respect and rewards they deserve for the amazing job they do."

From our family to yours.
Jackie Jones



Why choose Clarendon for Live-In Care?

We're family-owned, family-run and we're free of corporate investors. We've been fiercely independent since 1994 and we're staying that way.

Unlike the big business care companies with franchises across the UK, we'll never be in danger of over-stretching ourselves and jeopardising the continuous and reliable provision of care to the people we look after. In short, you can count on us to always be here.

Our independence means we run things our way, giving you or your loved one far more flexibility to alter or amend your care plan as and when your needs begin to change. It also means more face time with real people and close personal relationships with our carers and our office staff.

There are no call centres or hanging on the line, just the help you need when you need it.

24-hour, care and support service from a trained professional who lives at home with you or your loved one



What is Live-In Care?

Live-in care is a cost-effective alternative to residential care that allows you to maintain independence and control at home. It offers people the opportunity to build a closer relationship with one carer and to receive around-the-clock support from a trained professional that knows your routines as well as you do.

Once you get in touch with us and tell us a little bit more about the level of care you or your loved one require, we'll put together an initial assessment and give you some idea of what level of support we think you'll need and how much it might cost.

From there, we'll sit down with you for a face-to-face chat and we'll get to know you and your circumstances a little better. We'll use these initial conversations with you to build a profile of the kind of live-in carer that suits you and your family. We'll then present you with a few options and together we'll choose a live-in carer based on their experience, qualifications, character, and skills.



Who is Live-In Care for?

Clarendon Live-in care is for people who wish to remain living at home independently while also having the safety and reassurance of round-the-clock care from a fully trained professional. The service is designed to be as flexible as you want it to be, meaning that you might have a close friendship with your carer or you may just want them to be on hand at the specific times you need help the most.

Live-in care allows people that use the service to stay in control of their life, keep up with their hobbies, interests, and routines and to maintain relationships with their family, friends, neighbours and their wider community. We provide live-in care for adults of all ages across Surrey and South West London. We look after people with many different health conditions, each of whom require very specific skills and often innovative ways to meet their needs.

Whether it's specialist dementia care you're looking for or perhaps some support to prevent

a loved one from becoming isolated, Clarendon Live-in Care will help you to first compile the right care plan and then find the ideal carer to suit you. Making the decision to ask for help at home can be frightening and full of uncertainty.

Because of that, we'll never rush or pressure you. Instead, we'll be available when you need us to answer questions, to help you understand what live-in care involves and to provide you with whatever information you need to help you make an informed decision on your future.

What can live-in carers do?

- Daily routine
- Housework
- Meals & nutrition
- Personal care
- Medication
- Companionship
- Getting out & about
- Specialist care



"The care workers go a step further when looking after me. I receive nothing but care and thoughtfulness throughout."

A unique and cost-effective opportunity to remain living independently in the home you've built together



Live-in care for couples

The upheaval of moving to a care home, along with costs which are nearly double that of receiving live-in care at home, only adds to making a potentially challenging time more uncertain. For couples that are determined to stay together, sleeping in the same room and in the same bed, live-in care works out significantly cheaper than two rooms in a care home. It allows you and your loved one to maintain your mutual independence while continuing to do the things you love doing together, whether it's curling up in front of the TV or getting out and about to pursue your hobbies and interests.

Your live-in carer will work with you both to make sure your care needs are met, taking the pressure off of you and your partner so you can both enjoy time with each other in the same way you did before. While they'll be available to you around-the-clock, your carer will also know how to make themselves scarce when you need time alone, respecting the boundaries you set out in your initial conversations with us while always being on-hand to assist you both when needed.



"Clarendon came into our lives at a time of sadness, anxiety and fear. They treated both my parents with respect and understanding. They brought support, relief and professionalism."



The key to our success has been simple; we employ the very best carers who are committed to changing people's lives



Our Carers

Following an extensive selection process that includes full background and reference checks, all of our live-in carers are trained in-house by our fully-accredited training team. All Clarendon Home Care staff must show competencies in being reliable, responsive, supportive, caring, approachable, flexible, thoughtful, personable and thorough.

All of our live-in carers must also be able to demonstrate unquestionable honesty and integrity. We insist on full references and searches on all new employees including DBS (Disclosure and Barring Service) checks.

All new care staff are assigned to work with experienced carers at first and are fully trained to complete the Care Certificate in their first few weeks of working for us. They are also given additional training in medication administration, moving, handling and food hygiene. In addition to this, we provide regular refresher training and are committed to helping all our staff work towards gaining additional qualifications such as the RQF (Regulated Qualifications Framework) Level 2 in Health and Social Care and beyond.



About Us

Clarendon Home Care was founded by Jackie Jones in 1994. She drew on her years of experience as a home care worker and later as a care manager at local council level to envision a company that not only provides care and support to the elderly, but does so with the firm belief that care is never as effective as when it's happening at home.

While many people who set up care companies like ours might think they know what it takes to look after real people and may even feel they can empathise with the life of care workers, Jackie has really lived it. She's done the day-to-day work on the front lines and she's been there when

vulnerable people need her most. It was her passion that set Clarendon apart back in the mid-nineties and it's what continues to make us stand out from the pack even now.

Because our company was started by somebody like Jackie, we know how to match carers with people in a way that promotes genuine companionship and friendship and we know how to find the right carer to give you the support and companionship you need.

The finest live-in care available for Surrey and South-West London, from our family to yours.

Because our family-run company was started by a former care worker, we really know how to match people with a carer we believe they'll come to see as part of their family



"The live-in carer's dedication to Mum goes above and beyond and we are so thankful for all she does!"





"Words aren't enough but the care workers cheerful smiles meant so much to my husband and to me too. Please keep up the good work. You are needed."

Thank you for taking the time to read our brochure. Please contact us if we can be of any assistance...

Contact Us

📍 Clarendon Live-In Care
185 Elm Road,
Kingston Upon Thames
Surrey
KT2 6HY

☎ 0208 439 7722
✉ enquiries@clarendonliveincare.co.uk
🌐 www.clarendonliveincare.co.uk
🕒 Opening hours: 07:00–17:00 Mon-Fri

Recruitment

If you want to become a part of our care team and for all career opportunities, please call the number below or request a call back...

☎ Recruitment Hotline: 0208 481 0226
Or if you would prefer to, please email us at:
✉ recruitment@clarendonhomecare.com