



CLARENDON

HOME CARE



Compassionate care in your own home
for Surrey & South West London

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LIVE-IN CARE

24-hour, care and support service from a trained professional who lives at home with you or your loved one

ABOUT US

Clarendon Home Care is provider of visiting home care and live in care services for the people of Surrey and South West London. For over thirty years our amazing team of care workers has been helping local people to live independently at home for longer. Our carers can help with any number of tasks around the home but most often assist clients with meals, medication administration, personal care such as washing and dressing as well as cleaning, shopping and other domestic, everyday tasks.

Over the years we've specialised in providing the very best person-centred care to people in the place they are most comfortable; their own home.

In that time, the key to our success has been simple – we employ the very best carers who are committed to making a difference to people's lives.

All of our care workers are hired via a robust recruitment process, they are background checked and before starting work they are given all the specialist training required to provide compassionate care that goes over and above the norm.

Clarendon Home Care is fully regulated by the Care Quality Commission, the independent regulator of Health and Social care in England.



Why choose Clarendon?

Clarendon Home Care was founded by Jackie Jones. She drew on her years of experience as a care worker to envision a company that provides care and support to older people alongside the firm conviction that care is never as effective as when it's happening in somebody's own home.

Because Clarendon was founded by a former care worker, we know what it takes to do the job and we know also how to match carers with clients in a way that promotes genuine companionship and friendship.

As a family-run, independent business we run things our way. That means we can give you or your loved ones the kind of holistic, person-touch care that some other, larger companies just can't match. The care we provide is flexible enough to accommodate changing situations and health needs and when you deal with us you'll deal with real people, not with call centres or online chat-bots!



What is Live-In Care?

Live-in care is a cost-effective alternative to residential care that allows you to maintain independence and control at home. It offers people the opportunity to build a closer relationship with one carer and to receive around-the-clock support from a trained professional that knows your routines as well as you do. Once you get in touch with us and tell us a little bit more about the level of care you or your loved one require, we'll put together an initial assessment and give you some idea of what level of support we think you'll need and how much it might cost.

From there, we'll sit down with you for a face-to-face chat and we'll get to know you and your circumstances a little better. We'll use these initial conversations with you to build a profile of the kind of live-in carer that suits you and your family. We'll then present you with a few options and together we'll choose a live-in carer based on their experience, qualifications, character, and skills.





A unique and cost-effective opportunity to remain living independently in the home you've built together

Who is Live-In Care for?

Clarendon Live-in care is for people who wish to remain living at home independently while also having the safety and reassurance of round-the-clock care from a fully trained professional. The service is designed to be as flexible as you want it to be, meaning that you might have a close friendship with your carer or you may just want them to be on hand at the specific times you need help the most.

Live-in care allows people that use the service to stay in control of their life, keep up with their hobbies, interests, and routines and to maintain relationships with their family, friends, neighbours and their wider community. We provide live-in care for adults of all ages across Surrey and South West London. We look after people with many different health conditions, each of whom require

very specific skills and often innovative ways to meet their needs.

Whether it's specialist dementia care you're looking for or perhaps some support to prevent a loved one from becoming isolated, Clarendon Live-in Care will help you to first compile the right care plan and then find the ideal carer to suit you. Making the decision to ask for help at home can be frightening and full of uncertainty.

Because of that, we'll never rush or pressure you. Instead, we'll be available when you need us to answer questions, to help you understand what live-in care involves and to provide you with whatever information you need to help you make an informed decision on your future.

What can live-in carers do?

- Daily routine
- Housework
- Meals & nutrition
- Personal care
- Medication
- Companionship
- Getting out & about
- Specialist care



“The care workers go a step further when looking after me. I receive nothing but care and thoughtfulness throughout.”

Live-in care for couples

The upheaval of moving to a care home, along with costs which are nearly double that of receiving live-in care at home, only adds to making a potentially challenging time more uncertain. For couples that are determined to stay together, sleeping in the same room and in the same bed, live-in care works out significantly cheaper than two rooms in a care home. It allows you and your loved one to maintain your mutual independence while continuing to do the things you love doing together, whether it's curling up in front of the TV or getting out and about to pursue your hobbies and interests.

Your live-in carer will work with you both to make sure your care needs are met, taking the pressure off of you and your partner so you can both enjoy time with each other in the same way you did before. While they'll be available to you around-the-clock, your carer will also know how to make themselves scarce when you need time alone, respecting the boundaries you set out in your initial conversations with us while always being on-hand to assist you both when needed.

“Clarendon came into our lives at a time of sadness, anxiety and fear. They treated both my parents with respect and understanding. They brought support, relief and professionalism.”



VISITING HOME CARE

The key to our success has been simple; we employ the very best carers who are committed to changing people's lives



Who is home care for?

Our fully-regulated visiting Home Care service is for anybody that wants to go on living independently at home but who needs a little extra help around the house.

It could be that somebody needs temporary support following a hospital stay or it might be that they require help managing a long-term condition like Parkinson's.

Visiting carers often become a lifeline for those that are feeling isolated or alone. It's hard to put a value on the effect that a friendly face at the door can have on your day, especially when you're feeling low or like you can't manage in the same way you used to.

While the care on offer from our expert team usually goes over and above the basics, here are the essential tasks they can help you or your loved one manage:

- Morning routine
- Washing
- Dressing
- Meal preparation
- Personal care
- Medication assistance
- Hoisting
- Housework
- Shopping
- Complex care (long-term health conditions or end of life care)

How does home care work?

We've been providing award-winning home care since 1994. With our Home Care service, a fully-trained care assistant will come to your door each day and provide you or your loved one with the support you require, based on the personalised care plan we'll draw up together.

We'll discuss your care needs with you or your loved one and from there we'll design a care plan that includes a timetable of visiting care. Some people might have a visit once or twice a week while people with more complex care needs might require up to four visits a day. Visits can last anywhere from fifteen minutes up to three hours so the care is flexible too. You'll be able to tell us when you can manage certain tasks and when you want us to assist you.

Because our family-run company was started by a former care worker, we really know how to match people with a carer we believe they'll come to see as part of their family

“ The carer's dedication to Mum goes above and beyond and we are so thankful for all she does!





CLARENDON

HOME CARE

GET IN TOUCH

All home care starts with a conversation so that we can get to know more about you and your unique circumstances.

Get in touch now with a member of our care team and let us help you with the planning and cost of care at home. You can request a call back or a home visit, or just ask a question.

We'll arrange for one of our expert team to respond asap to discuss your home care needs.

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If you want to become a part of our care team, and for all career opportunities, please call us or email us at: recruitment@clarendonhomecare.com